



چکیده مطالب ارائه شده در کارگاه های آموزشی

**نکات مهم در شیوه های ارزیابی و
تبادل تجربیات ارزیابان**



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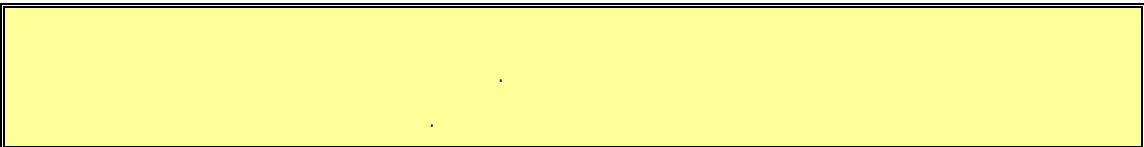
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Focus Group

Focus Group

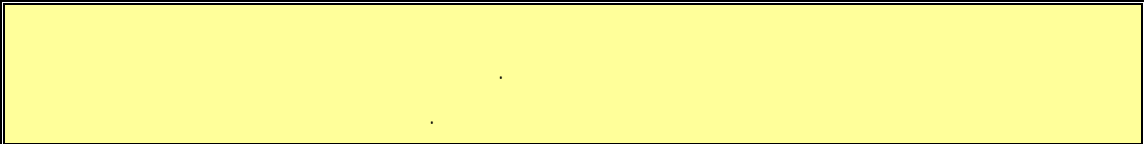


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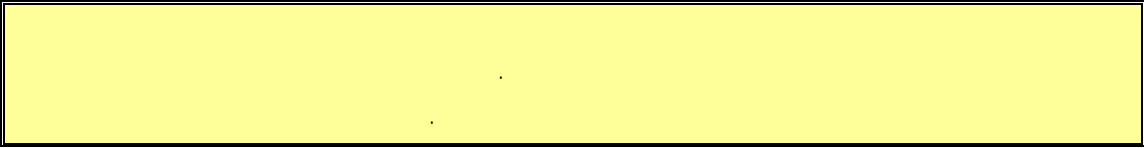


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Pre-assessment

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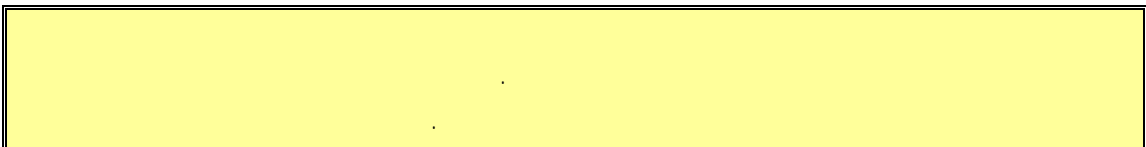
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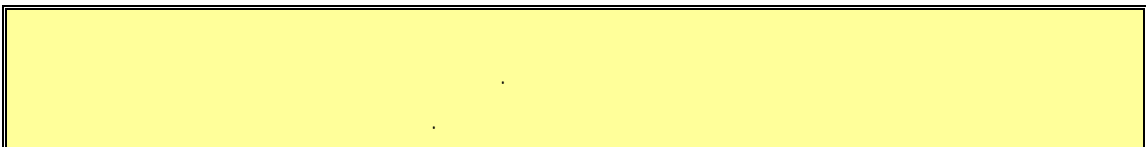
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APQC
EFQM



Role Playing

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EFQM

(e-learning)

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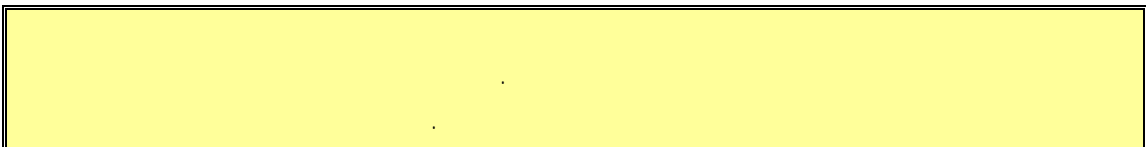
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Package

SMS Email

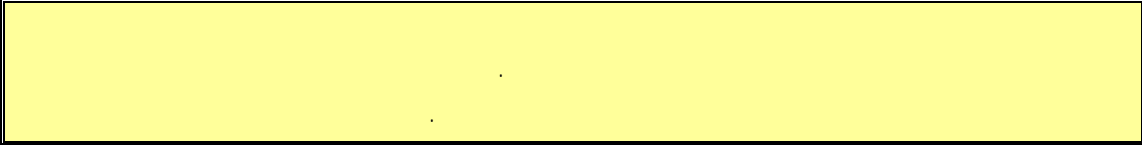
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